

Rayner Bosch Car Service

RAYNER Diesel services are one of Newbury's most established and highly regarded garages. First appointed as the local agent for Bosch 30 years ago, directors, brothers, Kevin and Rob Haynes have built their reputation on quality workmanship, a fair and honest price structure, repeat business and personal recommendations.

So what can you expect from Rayner's?

Affordable service at Bosch quality standards!

- Technical expertise
 - Quality Parts
 - OFT approved Code of Practice
 - Servicing from £89.99
 - Repairs & MOTs
 - Air conditioning
 - Petrol and diesel - all makes and models
- Rayner Bosch Car Service provides vehicle maintenance, repairs and diagnostics for all makes of vehicles. You are guaranteed a first class service at an affordable price. Technicians are trained on the latest technologies and have the most up-to-date diagnostic equipment to pinpoint any faults in your car as quickly and accurately as possible.

Any parts that need to be replaced will be of the same quality as those that were originally fitted on your vehicle.

As a Bosch Car Service garage, Rayner's



Proprietors Rob and Kevin Haynes

works to The Trading Standards Institute approved consumer Code of Practice, guaranteeing you the best possible service and customer care.

As part of the Bosch Car Service network, Rayner's are 100% committed to achieving strict quality guidelines; we are independently audited every year to guarantee we maintain these high standards.

But don't take our word for it...

After visiting Rayner's Bosch Car Service you are encouraged to complete a customer satisfaction survey - we value your feedback.



Recent surveys from 447 Rayners customers have evidenced extremely high customer service levels:

96.8% achieved overall in satisfaction levels

99.8% would recommend Rayners to others

99.8% would use our services again

For more details please visit http://www.raynerdiesel.co.uk/what_our_customers_say.html

These days, more than ever, customers demand good value for money and not surprisingly, as well as looking after a wide range of vehicles as usual for their regular clients. Rayner's are busy servicing a steady stream of newer cars as it is no longer a requirement of their warranty terms that they are serviced by a main dealer.

Similarly Rayner's are getting more phone calls about DPF (diesel particulate filter) cleaning. "It can be quite frightening for customers – they lose power and the engine light flashes on," Rob Haynes explained. "They should get their vehicles

Working to TSI approved Code of Practice



in to us – we can help! We have access to specialist cleaning products -your DPFS can be cleaned back to a useable condition. And the cost saving over buying a new unit? Hundreds, if not thousands of pounds!"

Rayner's have a strong reputation throughout West Berks and this is further endorsed by the garage trade throughout the surrounding area. Other local garages regard Rayner Diesel Services as a centre of excellence in modern car technologies – particularly diesel technology - and regularly use their specialist services.

Customers are always assured a warm welcome at RAYNER BOSCH CAR SERVICE. You'll never pay more than you need and will always be given helpful, honest advice and quality workmanship.

Rayner's, the convenient option:

- 5 minutes' walk from town centre
- Courtesy cars (and van) available.
- Local pick up and drop off service available on request.

Opening hours daily 8am – 5.30pm (except Sunday), Saturday 8am - 12 noon

All major Credit Cards accepted.

For affordable service at Bosch quality standards - Contact Rayner's now on 01635 46323.

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